

LOGFAS Support

LOGFAS User Conference 2023

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Agenda

- | LOGFAS Operations, Maintenance and Investment
- | LOGFAS Support and LOGNET Support
- | LOGFAS and License Agreements
- | LOGFAS software delivery via EDML (<https://edml.nato.int>)
- | LOGFAS Advanced Administrator Workshop 2023 (13-14 MAR 2023)

LOGFAS Operations, Maintenance and Investment

- | LOGFAS support funding comes from difference sources:
 - | Centralized Service Level Agreement (CSLA) for ACO
 - | LOGFAS enhancements for Federated Mission Networks (FMN) (Investment)
 - | NATO Software Tools (NST)
 - | Functional Area Services (FAS) operational support (“SME007”)
 - | National or NFS projects for ad-hoc LOGFAS related support
 - | Customer Requests: <https://www.ncia.nato.int> -> What We Do -> Our Customers -> Customer Request Form (CRF)
 - | General support: support.logfas@ncia.nato.int

LOGFAS Support

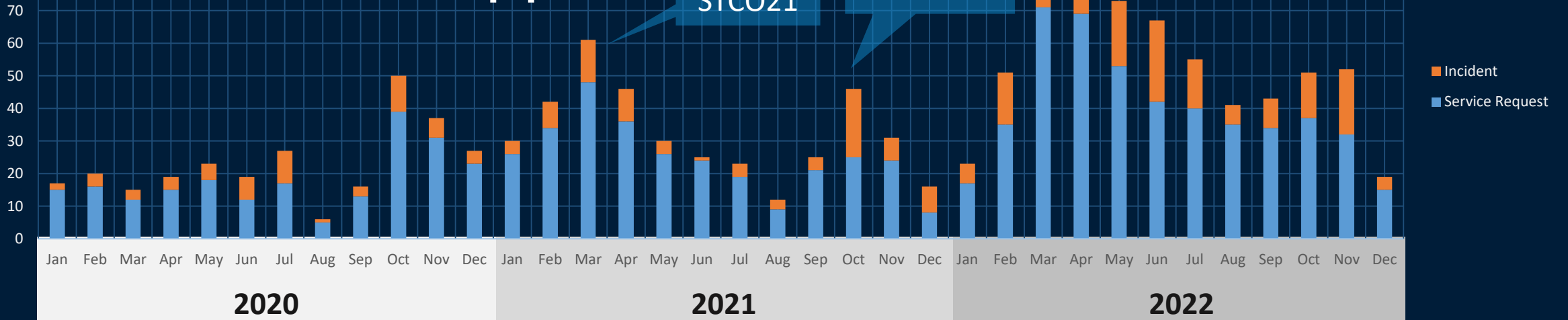
| For NATO sites:

- | Contact the Centralized Service Desk (NCN 626 3177)
- | Create a ticket on MyIT <http://myit.ncia.nato.int> (NS) -> Report a FAS Incident

| For all:

- | Contact your own local service desk, escalate to NCI Agency on NS (if required/possible)
- | Watch a video on LOGNET under LOGFAS Videos. Almost 200 recordings!
- | Read Knowledge Base (KB) articles on LOGNET
- | Post on NU LOGNET Discussion Board on <https://lognet.nato.int> -> LogSup -> LOGFAS
- | Send an email to support.logfas@ncia.nato.int (NS or NU)

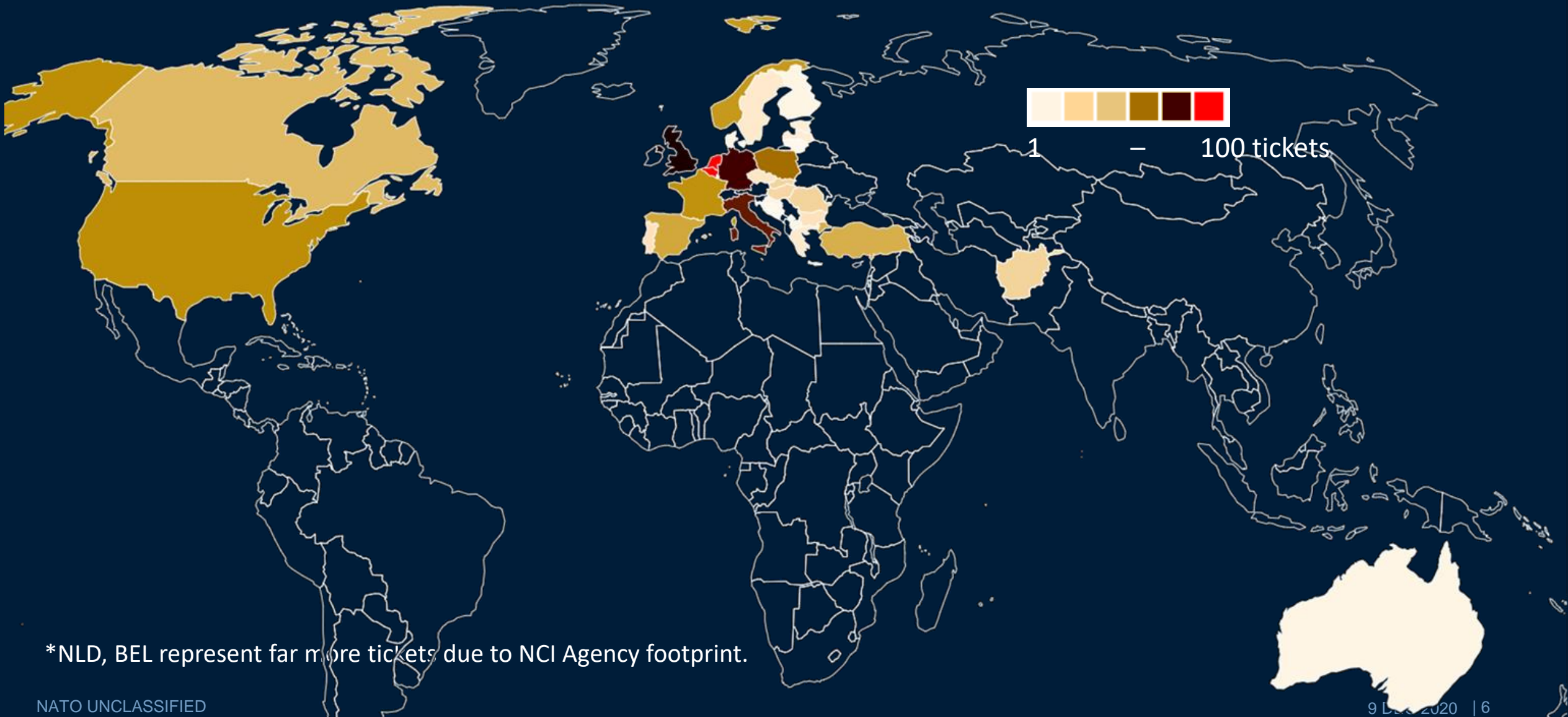
LOGFAS Support



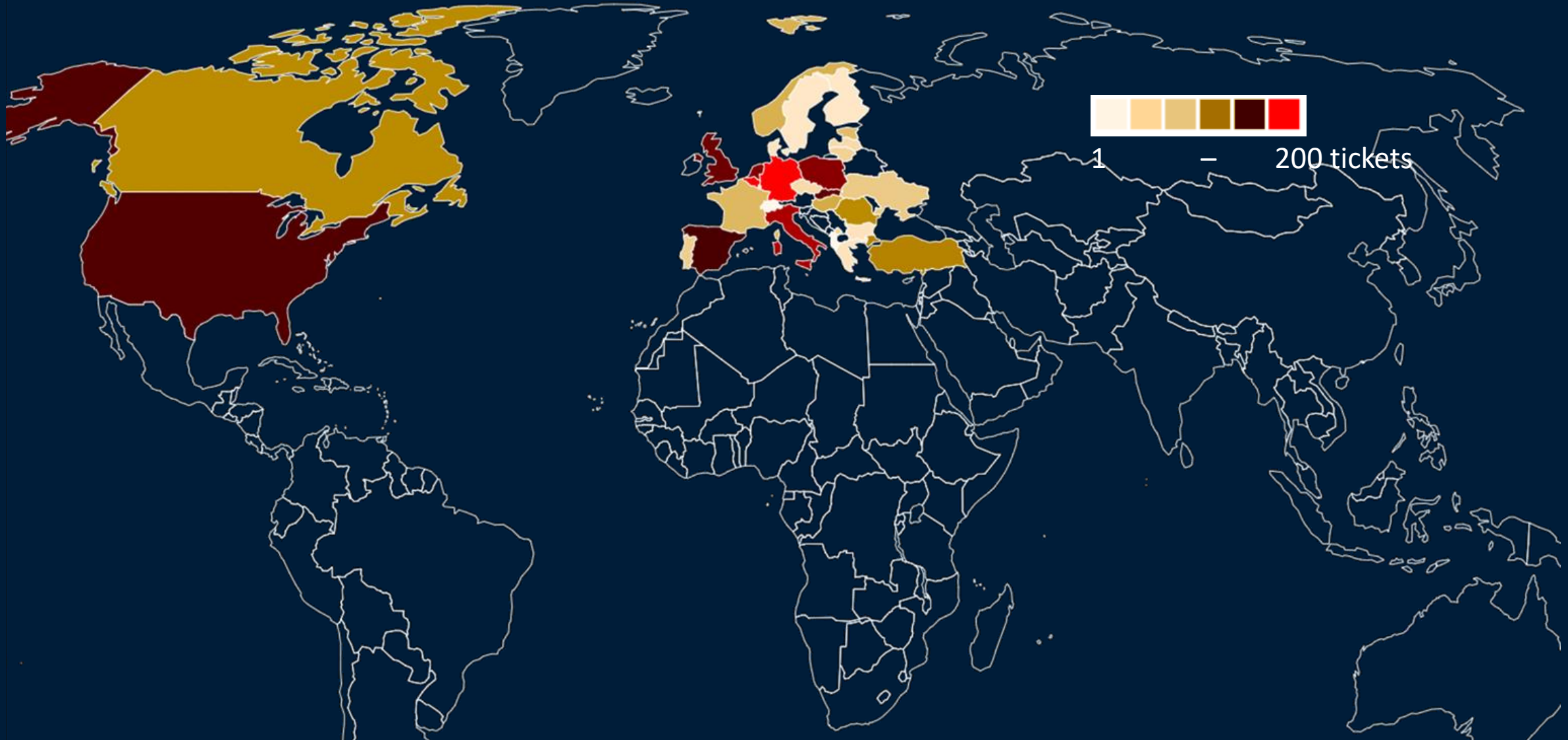
LOGNET Support



LOGFAS and LOGNET Support 2021



LOGFAS and LOGNET Support 2022



LOGFAS and License Agreements

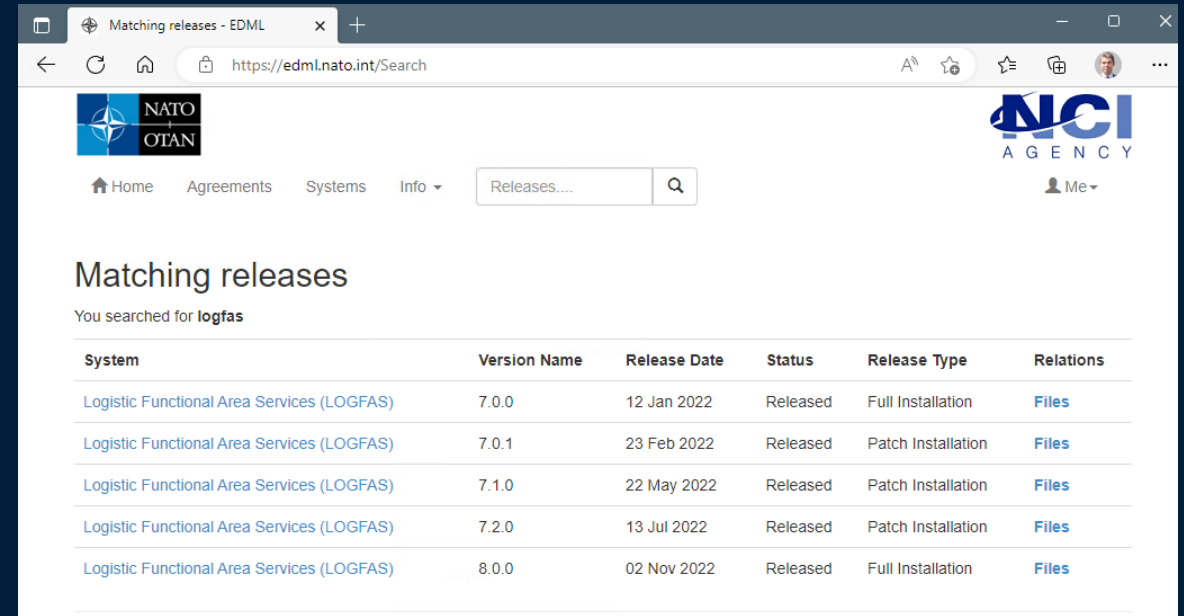
- | LOGFAS is NATO-owned software.
- | LOGFAS is not open source, and if you are a non-NATO nation or entity then LOGFAS is not for free.
- | Every site using LOGFAS must be covered by a License Agreement with NCI Agency.
 - | For NATO nations, this is routine and all have a valid License Agreement
 - | For non-NATO entities, explicit approval (and a fee) by the NATO C3 Board at NATO HQ is required before a License Agreement can be signed. This starts with a CRF.

LOGFAS software delivery via EDML

- LOGFAS releases are part of the software tools delivered as downloads via the NATO Electronic Definitive Media Library (EDML) on the internet:

<https://edml.nato.int>

- A Routine Delivery POC exists for every NATO nation, with access to EDML.



The screenshot shows a web browser window with the URL <https://edml.nato.int/Search>. The page displays the NATO logo and the NCI Agency logo. A search bar contains the text "Releases....". Below the search bar, the heading "Matching releases" is followed by the text "You searched for logfas". A table lists the following releases:

System	Version Name	Release Date	Status	Release Type	Relations
Logistic Functional Area Services (LOGFAS)	7.0.0	12 Jan 2022	Released	Full Installation	Files
Logistic Functional Area Services (LOGFAS)	7.0.1	23 Feb 2022	Released	Patch Installation	Files
Logistic Functional Area Services (LOGFAS)	7.1.0	22 May 2022	Released	Patch Installation	Files
Logistic Functional Area Services (LOGFAS)	7.2.0	13 Jul 2022	Released	Patch Installation	Files
Logistic Functional Area Services (LOGFAS)	8.0.0	02 Nov 2022	Released	Full Installation	Files

LOGFAS Advanced Admin Workshop 2023

- | Advanced Admin Workshop will be held on Monday and Tuesday **13-14 March 2023**, 1300-1700 CET (UTC+1) on **Microsoft Teams** (internet). Unfortunately, no hands-on.
- | Prerequisite: Significant experience with installation and administration of LOGFAS.
- | Topics:
 - | What's new for administrators in LOGFAS 8.0, LCM connection troubleshooting, PostgreSQL databases, Interfaces
 - | Tracks and LOGFASMS, SSL Certificates, Application packaging.
- | See Announcement on LOGNET
- | Registration deadline: 8 March 2023

LOGNET Announcements

- [LOGFAS Advanced Admin Workshop 13-14 MAR 2023 \(online\)](#)

Contact us

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