KNOWLEDGE BASE ARTICLE

Logistics Functional Area Services (LOGFAS) v6.2.1
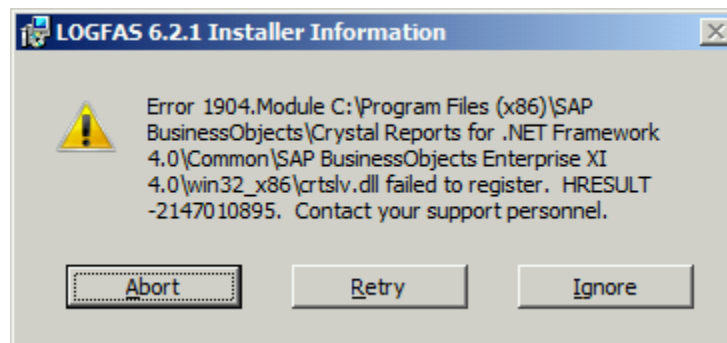
To   : LOGFAS System Administrator
Subject   : Error message during installation about registering SAP crystal Reports DLL
Reference(s)   : LOGFAS 6.2.1 Installation Manual

1. Applicability

LOGFAS 6.2.1 (Server)

2. Problem definition

During the installation of LOGFAS, a popup message appears stating: "Error 1904 […] failed to register. […] Contact your support personnel."

3. Problem investigation

This error message occurs when the installation software tries to add information about "SAP Crystal Reports for .NET Framework 4.0" files in the registry on a server. These files are only installed on workstations.

4. Workaround

Click "Ignore" on each message (about 10 to 15 times) to continue the installation.

NCIA / SSBA / LAS
Bldg 302, Rm 3xx
Tel.: +32 (0)6544 9445