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# **KNOWLEDGE BASE ARTICLE**

## Logistics Functional Area Services (LOGFAS) v6.2.0

To: LOGFAS System AdministratorSubject: Installation of a component has stopped workingReference(s): LOGFAS 6.2.0 Server Installation Manual

#### 1. Applicability

LOGFAS 6.2.0 (Win 2008 server)

#### 2. Problem definition

During the installation of LOGFAS, a popup message appears stating: "net35sp1\_2008r2 has stopped working"

Wicrosoft Windows	
	net35sp1_2008r2 has stopped working
	Windows can check online for a solution to the problem.
	Check online for a solution and close the program
	Close the program
View problem details	

#### 3. Problem investigation

This warning message occurs when the installation software tries to enable the .NET 3.5 feature on a Win 2008 server, which is only possible on Win 2008 R2.



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### 4. Workaround

Click "Close the program" to continue the installation.



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