Office of Innovation, Alignment, and Accountability

PBC Contract Group
Annual Update

Juvenile Courts

May 4, 2023

DCYF's Office of Innovation, Alignment, and Accountability (OIAA) builds DCYF capacity to make evidence-informed decisions, continuously learn and improve, and successfully enact system reform

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Juvenile Courts, Evidence Based Programs (EBPs)

Background Information

Mission: Juvenile Courts serve the highest-risk youth with the intent to prevent further offending; by connecting youth to services using research-based treatment approaches that span a continuum of care

Division: Juvenile Rehabilitation

Clients Served (FY22): 743

Annual Contract Spending (FY22): $3,026,572

Current Contract Cycle (FY23): July 2021 – June 2023

# of Ccontracts (client services) (FY23): 56

Contract Group

Lead: Cory Redman, Juvenile Courts Program Administrator

Members: Bob Leonard, Program Administrator; Candi Shute, Juvenile Court Administrator; David Sattler, CMAP Coordinator, Karen Brown, FFT; Maja Kekic, COS & EET; Christopher Hayes, ACT

PBC Staff: Deb Stuckman, PBC Specialist

Data Partner: Not Available

Implementation Status: *Phase 2*

✓ **PBC Service Standard:** Currently tracking services delivered in FY22-23 contracts
X **PBC Quality Standard:** Will incorporate new quality standards (3) with PMT in FY24-25 contracts
X **PBC Outcome Standard:** Will incorporate at least one (1) outcome metric, target, with PMT in FY24-25 contracts

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Juvenile Courts: FY22 PBC Metrics, Targets & PMTs

SERVICE MEASURES	Metric	Target	Performance Management Tool (PMT)
Program Start	Number of youth who start an EBP	100% of youth identified in contractor's application to start an EBP	N/A; DCYF will collect baseline data during the FY22-23 contract period to validate the target and identify a PMT for the FY24-25 contract period.

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Juvenile Courts: FY22 PBC Results

QUALITY MEASURES	METRIC	TARGET
Program Starters	Number of youth who start an EBP	100% of youth identified to start an EBP

PBC RESULTS BY PROGRAM

PROGRAM	TARGET Number of Starters	ACTUAL Number of Starters	% Actual / Target
a	476	309	64.9%
b	346	169	48.8%
c	368	219	59.5%
d	48	36	75.0%
TOTAL	1,238	733	59.2%

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Juvenile Courts: FY22 PBC Results Continued

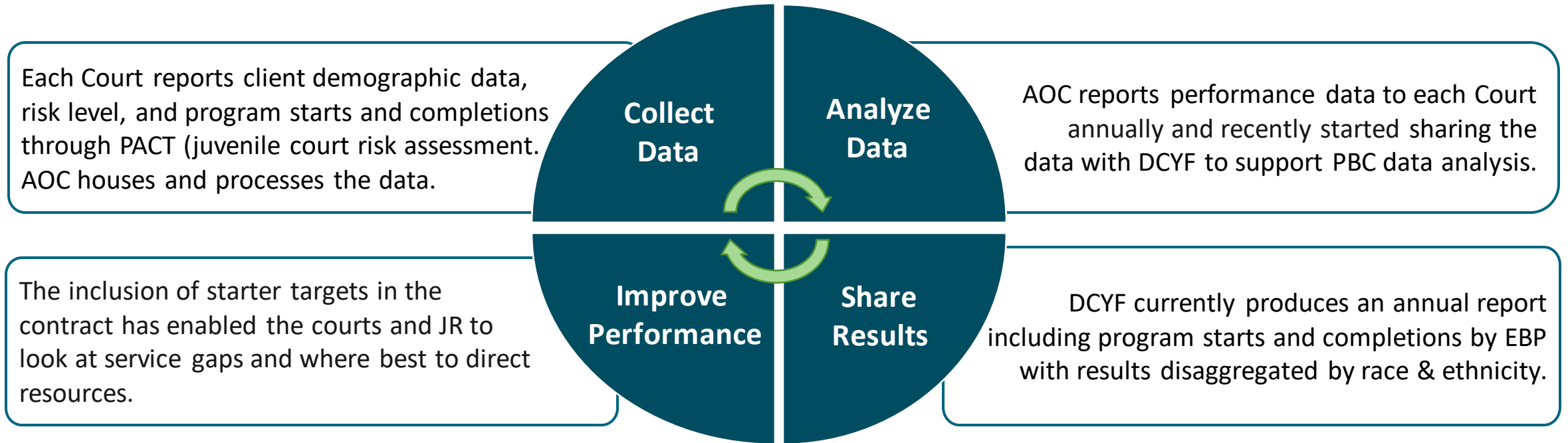**PBC RESULTS BY JUVENILE COURT**

Target Range	Number of Courts within Range	TARGET Number of Starters	ACTUAL Number of Starters
100% +	3	9	13
75.0 – 99.0%	5	244	229
50.0 – 74.9%	9	523	341
10.0 – 49.9%	10	442	146
<9.9%	2	12	0
N/A**	4	0	0
TOTAL	33	1,238	733

*Performance Management Tools were not required. This is baseline data.

** Courts did not implement any EBPs

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Juvenile Courts: Performance Feedback Loop

Each Court reports client demographic data, risk level, and program starts and completions through PACT (juvenile court risk assessment. AOC houses and processes the data.

Collect Data

Analyze Data

AOC reports performance data to each Court annually and recently started sharing the data with DCYF to support PBC data analysis.

The inclusion of starter targets in the contract has enabled the courts and JR to look at service gaps and where best to direct resources.

Improve Performance

Share Results

DCYF currently produces an annual report including program starts and completions by EBP with results disaggregated by race & ethnicity.

Future Plans

- AOC is implementing a data dashboard to include program starts and program completes, disaggregated by race/ethnicity and risk level to examine disparities. Need to ensure dashboard can be disaggregated at the court level, and DCYF provided access.
- Ensure Data Share agreement provides the data necessary to achieve continuous improvement in PBC metrics
- DCYF-JR is implementing a PBC data dashboard to include quality and outcome metrics, to be updated quarterly

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Juvenile Courts: Updated PBC Logic Model

Client Population:
Justice-involved youth served by local county juvenile courts and their families.

Logic Model Statement:
Juvenile Courts help justice-involved youth and their families by delivering EBPs with timely and quality risk assessments and model fidelity in order to reduce risk factors / increase protective factors and reduce recidivism in support of youth mental/behavioral health.

SERVICES (Activities and Outputs)	QUALITY (Process Measures)	QUALITY Continued	PROXIMAL CLIENT OUTCOME (Immediate Results)	PERFORMANCE MANAGEMENT TOOL (PMT)	DISTAL CLIENT OUTCOME (Overall Results)	DCYF GOAL(s) supported by contracted services
Evidence-Based Practices (EBP) Employment and Education Training (EET) Coordination of Services (COS) Functional Family Therapy (FFT) Multisystemic Therapy (MST) Family Integrated Transition* (FIT) **# Served** - Eligible: # and % of clients eligible to receive services - Enrolled: # and % of eligible clients enrolled in services - Completed: # and % of enrolled clients who complete services *Promising practice	Quality and timely completion of **risk assessments**[1] # and % of clients with a completed reassessment within 4 weeks after successfully completing the EBP # and % of Juvenile Courts with a certified Quality Assurance Specialist # and % of Juvenile Court staff with Case Management Assessment Process (CMAP) Stage 1 certification (min score of 3) *Informational Only*: Average CMAP score of 4 or higher for each Juvenile Court	Meet established **EBP model fidelity**[2] standards FFT: # and % of Juvenile Court providers (FTE or contracted) who score X or higher on quality assurance review All other EBPs: # and % of Juvenile Court providers (FTE or contracted) who score 2 or higher on quality assurance review	**Reduced risk factors / increased protective factors (dynamic**[3]**)** # and % of clients who completed an EBP with a change in assessment target domain score(s) from initial assessment to reassessment by X score or X%	Performance Improvement Plan	**Reduced recidivism** # and % of clients who completed an EBP with new convictions or adjudications 18 months from the start of community supervision	**Resilience** ☐ Children and youth are supported by healthy relationships with adults ☐ Parents and caregivers are supported to meet the needs of children and youth ☐ Family economic security **Education** ☐ Kindergarten readiness ☐ Youth school engagement ☐ High school graduation **Health** ☐ Healthy birthweight ☐ Child/youth development ☒ Youth mental/behavioral health

Working Assumptions:
Juvenile Courts will include enrollment and completion rates as service metrics in future contracts. PBC metrics will be disaggregated by race/ethnicity, income, and geographic location as data is available.

Quality and timely completion of risk assessments ensures change in risk / protective factors is accurate.
[2] EBP model fidelity impacts achievement of reduced risk factors / increased protective factors.
[3] Only risk factors targeted by the EBP as determined in the eligibility criteria.

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Juvenile Courts: FY22-23 PBC Metrics, Targets & PMTs

SERVICE MEASURES	Metric	Target	Performance Management Tool (PMT)
Program Start	Number of youth who start an EBP	100% of youth identified in contractor's application to start an EBP	N/A; not required for PBC service metrics

QUALITY MEASURES	Metric	Target	Performance Management Tool (PMT)
program–QA Specialist	Each court must have a certified program QAS or have access to one.	100%	Performance Improvement Plan
JPCs Certified in Stage 1 (Mapping)	All JPCs conducting risk/needs assessments must be certified in Stage 1.	100%	Performance Improvement Plan

	Metric	Target	Performance Management Tool (PMT)
Evidence-Based Program Quality Assurance	All program have established provider QA standards that must be met.	Targets are program specific	Performance Improvement Plan

KEY   **Blue text** = included in FY22-23 contracts   **Green text** = measures of interest FY24-25 contracts

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Juvenile Courts: FY24-25 PBC Metrics, Targets & PMTs - Continued

OUTCOME MEASURES (PROXIMAL)	Metric	Target	Performance Management Tool (PMT)
Evidence-Based Program Completion Rates	Successful program completions (coupled with quality providers) are an early indication of positive youth outcomes.	The statewide average will be the goal; however, continuous quality improvement is the ultimate goal to be achieved.	Performance Improvement Plan

OUTCOME MEASURES (DISTAL)	Metric	Target	Performance Management Tool (PMT)
Reduced Recidivism	No new convictions or adjudications for 18 months from the start of community supervision	N/A; not required for PBC distal outcomes	

KEY   **Green text** = measures of interest FY24-25 contracts

Juvenile Courts: FY23 Stakeholder Engagement Results

Engagement History

Stakeholders	Methods – Presentations:
• WAJCA	• Semi annually (Sept – Feb)
• Block Grant Oversight Committee	• Annually (Dec)
• CJAA Advisory Committee	• Quarterly
• PBC Training	• April 27, 2023

Summary of Stakeholder Feedback

- **Stakeholders are excited about the implementation of the DCYF PBC data dashboards** as a tool to track progress on quality and outcomes metrics. AOC is also rolling out it's EBP service data dashboard – tracking eligibility, starters and completers.

- **Courts have given feedback to the Performance Improvement Plan (PIP) template** and understand the importance of accountability for services. The final version of the PIP will go into effect for the FY24-25 contracts

- **Stakeholders have been trained on PBC metrics, targets, PMT, and data dashboards** and understand the expectations that will go into effect with the FY24-25 contracts

Next Steps

- Implement specific PBC language in individual juvenile court contracts
- Ensure data exchange with AOC is current and on going in alignment with the DSA
- Ensure necessary data to track quality and outcome metrics is entered and provided to courts quarterly (feedback loop)

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Juvenile Courts: FY23 Reflections

Celebrating Success	Navigating Challenges
• **Stakeholder Engagement:** On going support from Juvenile Courts stakeholders regarding PBC. • **Focus on Data and Learning:** Courts are excited to use data to support learning and improve performance. • **AOC has implemented it's EBP data dashboard:** This work is on going, and AOC continues make significant progress. It will begin to be used in FY24. • **DCYF-JR has implemented it's PBC Quality and Outcome data dashboard:** All baseline data has been entered and provided to the juvenile courts	• **Data Access Support:** AOC is protected, and DCYF-JR does not have access to the AOC EBP data dashboard. Plans are in process to provide access. • **Lack of Research and Data Analytic Support:** AOC no longer has research support to provide, and DCYF has limited resources to provide PBC support. • **COVID-19** has impacted the juvenile courts' ability to deliver programs as they once have.

Support Needs

• Expanded Research and Data Analytic Support – either through AOC (additional funding) or DCYF

• Begin PBC process for Disposition Alternatives program as a continuation of the Juvenile Courts Workgroup.

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Juvenile Courts: EBPs Looking Ahead

Future Plans
- Implement specific PBC language in individual juvenile court contracts   - Ensure data exchange with AOC is current and on going in alignment with the DSA   - Ensure necessary data to track quality and outcome metrics is entered and provided to courts quarterly (feedback loop)   - Implement the Performance Improvement Plan (PIP) process   - Ongoing stakeholder work as the PBC process begins to move forward

Support Needs
• Expanded Research and Data Analytic Support – either through AOC (additional funding) or DCYF

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Reentry – Vocational and Employment Services

May 4, 2023

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Reentry – Vocational and Employment Services

Background Information	Contract Group
Mission: Support the successful transition of reentry youth through workforce skills and job training opportunities **Division:** Juvenile Rehabilitation **Clients Served (FY22)**: 297 **Annual Contract Spending (FY22)**: $825,000 **Current Contract Cycle (FY23):** July 2022- June 2023 **# of Contracts (client services) (FY23)**: 6	**Lead(s):** Lisa McAllister **Members:** Karena McGovern, Contracts Manager; Desiree Cheung; Business Relations Administrator; Gerdon Jones, Post-Secondary Administrator **PBC Staff:** Deb Stuckman **Research Partner(s) :** Andrew Fox **Data Partner(s):** Jaclyn French

Implementation Status: Phase 2

✓ **PBC Service Standard**: Collects client level service data from billing.
X **PBC Quality Standard**: Quality metrics currently included in contracts.
X **PBC Outcome Standard:** At least one (1) proximal client outcome metric, target and performance management tool in contracts – PBC time limited exception approved by steering committee 7/1/22 - June 30, 2023

Reentry FY22 PBC Metrics, Targets & PMTs

QUALITY MEASURES	Metric	Target	Performance Management Tool (PMT)
Reentry Vocational and Employment Services Completion	% of youth who complete the program	75%	N/A: DCYF will collect baseline data and work with the contractor to identify and implement needed performance improvement strategies.

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Reentry: FY22 PBC Results

QUALITY MEASURE	METRIC	TARGET
Program Completion	% of youth who complete the program	**75%**

RESULTS BY CONTRACTOR

PROGRAM	Number of Completers / Starters	% of youth who complete	Met / Did Not Meet
a	67 / 131	**51%**	Did not meet target
b	10 / 13	**77%**	Met target*
c	16 / 21	**76%**	Met target*
d	33 / 54	**61%**	Did not meet target*
e	4 / 5	**80%**	Met target*
f	50 / 76	**66%**	Did not meet target

*Less than 25 data points

Reentry: Performance Feedback Loop

Completion data collected through Contractor billing while data dashboard is being created.

Collect Data

Analyze Data

Initial pull of ACT data was analyzed for quality. On-going data collection continues – reporting has been paused.

Developing a data dashboard has brought to light a need for data analytics for all JR services in DCYF.

Improve Performance

Share Results

Results will be shared with contractors and DCYF facility staff during existing quarterly meetings to drive reporting improvements and developing equity driven opportunities.

Future Plans

- Identify process for obtaining JR data in ACT on a reoccurring basis.
- PBC data dashboard will be developed and shared with contractors.

Reentry: Updated PBC Logic Model - FINAL

Client Population: Young adults in JR Residential Facilities.

Logic Model Statement:
Reentry helps young adults releasing from incarceration into the community by delivering job readiness services vocational and pre-apprenticeship training with dosage and certifications and/or college credit in order to achieve reduction in need, reduced recidivism, and employment and/or enrollment in educational programs in support of DCYF's resilience, education, and health goals.

SERVICES (Activities and Outputs)	QUALITY (Process Measures)	PROXIMAL CLIENT OUTCOME (Immediate Results)	PERFORMANCE MANAGEMENT TOOL (PMT)	DISTAL CLIENT OUTCOME (Overall Results)	DCYF GOAL(s) supported by contracted services
Job readiness services and vocational/pre-apprenticeship training # Served - Eligible - Enrolled - Completed	• Dosage as measured by service hours	• Reduction in need as measured by the Integrated Development Evaluation and Assessment (IDEA)	• Performance Improvement Plan (PIP)	• Reduced recidivism	**Resilience** ☒ Children and youth are supported by healthy relationships with adults ☐ Parents and caregivers are supported to meet the needs of children and youth ☒ Family economic security **Education** ☐ Kindergarten readiness ☒ Youth school engagement ☒ High school graduation **Health** ☐ Healthy birthweight ☐ Child/youth development ☒ Youth mental/behavioral health
	• Certifications and/or college credit obtained (when applicable)	• Reduction in need as measured by the IDEA	• PIP	• Employment OR • Enrolled in educational program	

Working Assumptions:
- Dosage levels for completion definition align with literature expectations.
- Eligibility for programming is matched to IDEA need domains.
- IDEA reassessments will occur consistently every 90 days.
- Recidivism and employment data will continue to be accessible and OIAA will learn to work with available education data.

Reentry: PBC Metrics, Targets & PMTs

SERVICE MEASURES	Metric	Target	Performance Management Tool (PMT)
Program Completion	% of youth who complete the program	75%	*TBD*

QUALITY MEASURES	Metric	Target	Performance Management Tool (PMT)
Dosage	*TBD*	*TBD*	N/A; DCYF will collect baseline data during the FY24 contract period.
Certifications and/or school credit obtained (when applicable)	*TBD*	*TBD*	N/A; DCYF will collect baseline data during the FY24 contract period.

KEY   **Blue text** = included in FY23 contracts   **Green text** = measures of interest FY24 contracts

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Reentry: PBC Metrics, Targets & PMTs

OUTCOME MEASURES (Proximal)	Metric	Target	Performance Management Tool (PMT)
Reduction in need	*TBD*; as measured by change in score on the Integrated Developmental Evaluation & Assessment (IDEA)	N/A; DCYF will collect baseline data during the FY24 contract period.	

OUTCOME MEASURES (Distal)	Metric	Target	Performance Management Tool (PMT)
Reduced Recidivism*	No new convictions or adjudications for 18 months from the start of community supervision	N/A; not required for PBC distal outcomes	

*Pending Accountability Group approval

KEY **Green text** = measures of interest FY24 contracts

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Reentry: FY23 Stakeholder Engagement Results

Engagement History	Summary of Stakeholder Feedback
Stakeholders / **Methods**	• **Contractors are invested in meeting performance goals.** • **Contractors value program completion**, but definitions vary for each contracted service.

Engagement History

Stakeholders
- New Contractor Onboarding

Methods
- PBC orientation at beginning of contract

Next Steps
- Share data dashboard with contractors when it is finished.
- Reengage contractors in Performance Based Contracting
- Resume quarterly PBC meetings with Contractors

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Reentry: FY23 Accomplishments & Reflections

Celebrating Success	Navigating Challenges
• **Data Dashboard**: OIAA has hired a Business Intelligence Analyst who is working with our team to build a data dashboard for the Reentry contracts. • **Aligning Expectations in Contracts**: Reentry is aligning expectations across services contracts to focus on key performance metric(s) which allows for easy adaptation with new contractors.	• **Data Quality:** Improving data quality has been a focus in FY23 given the limitations of ACT and will continue to be a need in FY24. • **Staff Turnover:** Staff turnover with key positions has created delays in the PBC implementation process. • **Data Reporting:** Getting access to the ACT Client Activity Service Tracking (CAST) data has been difficult because there are currently no custom reports. Individual requests are made to OIAA and specific client level data is provided.

Support Needs

- FY24 contract metrics, targets & PMTs.
- Continuous Improvement: Finalization of a PBC dashboard and ongoing performance management.
- Finalize plan for reporting proximal client outcome – Reduction in "Need as measured by IDEA".

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Reentry Looking Ahead

Future Plans
• Share data dashboard with contractors when it is finished. • Reengage contractors in Performance Based Contracting • Resume quarterly PBC meetings with Contractors

Support Needs
• Finalize contract metrics, targets & PMTs so we can feel equipped to move to Phase 3.

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PBC Contract Group
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Office of Juvenile Justice

May 4, 2023

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Office of Juvenile Justice

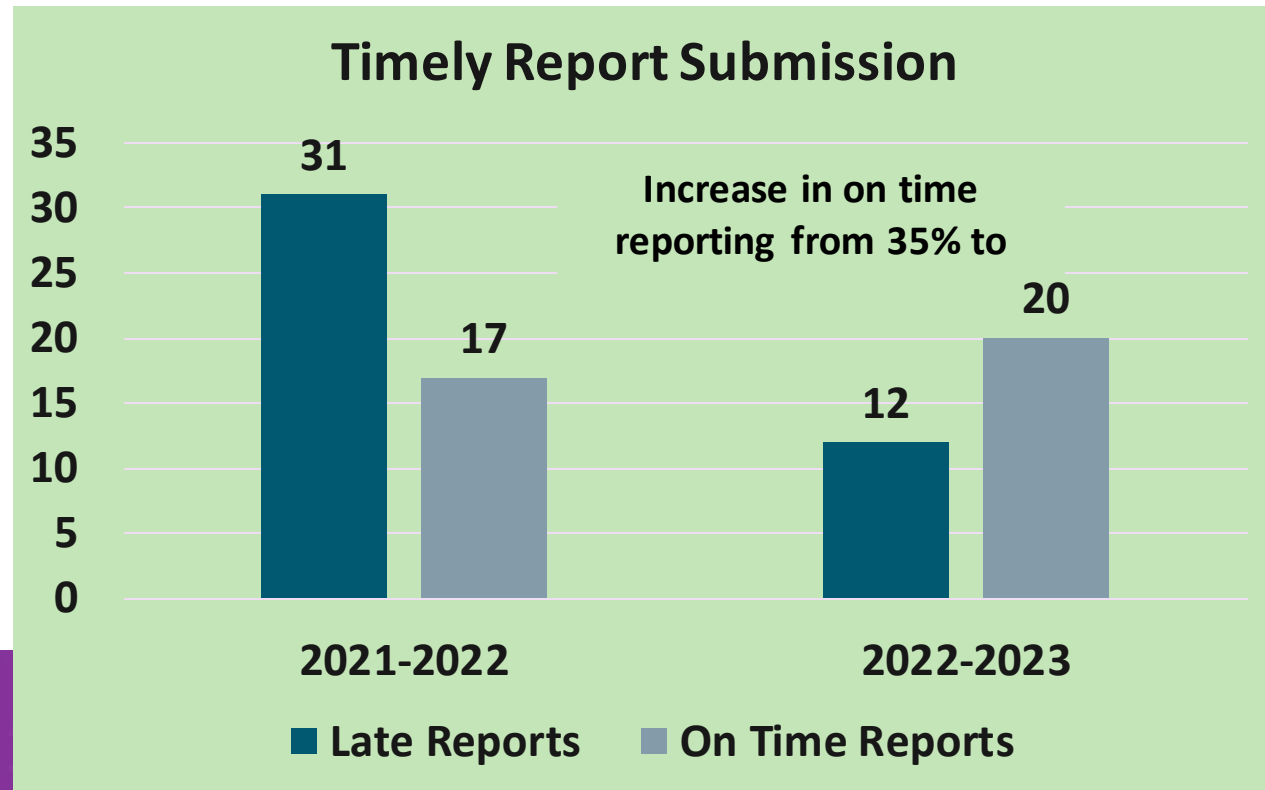| Background Information	Contract Group
Mission: OJJ provides leadership, education and coordination of juvenile justice system improvement and reform efforts. OJJ leads innovation and collaboration to reduce the impact of racial and ethnic disparities throughout the juvenile justice system. By providing compliance monitoring, funding and training, OJJ acts as a resource to juvenile justice system partners. **Division:** Chief of Staff **Annual Contract Spending (FY22)**: 1.3 Million **Current Contract Cycle (FY23):** July 2022 – June 2023 **# of Contracts (client services) (FY23):** 12	**Lead:** Jenny Young, Juvenile Justice Manager **Members:** Alice Coil, Deputy Director **PBC Staff:** Deb Stuckman, PBC Specialist

Implementation Status: *[Phase 3]*

✓ **PBC Service Standard:** Currently tracking services in FY22-23 contracts
✓ **PBC Quality Standard:** Currently tracking at least one (1) quality metric and target in FY22-23 contracts
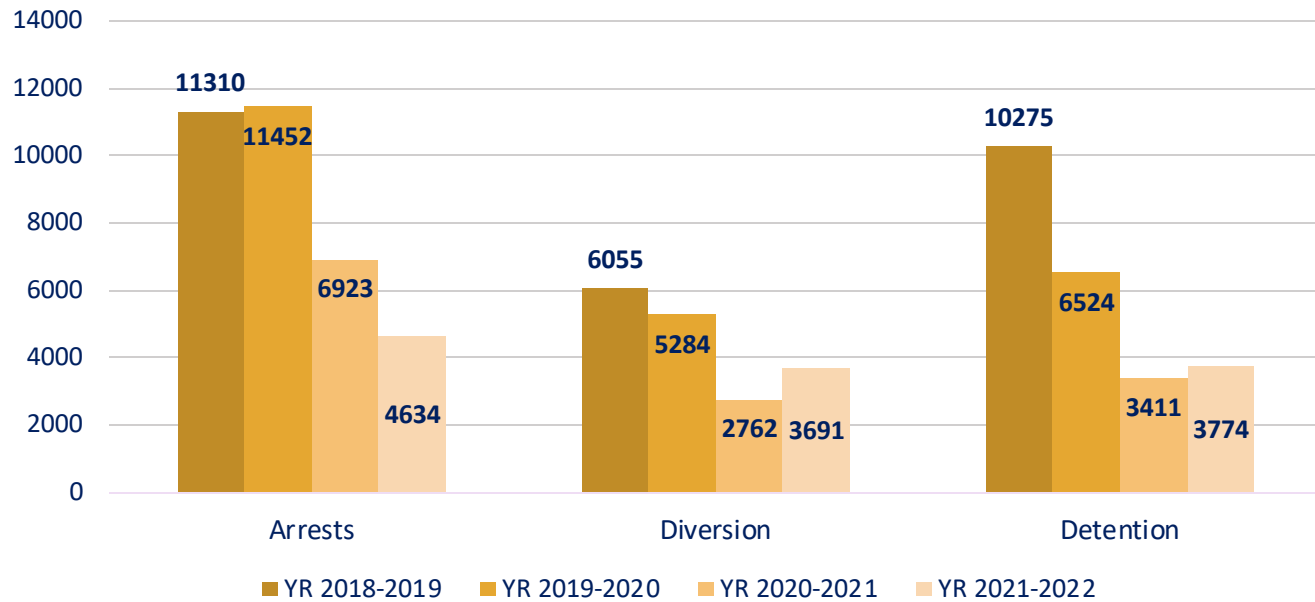X **PBC Outcome Standard:** Will incorporate at least one (1) outcome metric and target in FY23-24 contracts

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Office of Juvenile Justice: FY22 PBC Metrics, Targets & PMTs

QUALITY MEASURES	Metric	Target	Performance Management Tool (PMT)
Data Reporting	Submit quarterly reports on time & accurately	80%	**If not met:** *Invoices held for payment until reports received*

Timely Report Submission

Increase in on time reporting from 35% to

2021-2022: Late Reports 31, On Time Reports 17
2022-2023: Late Reports 12, On Time Reports 20

■ Late Reports ■ On Time Reports

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OJJ: FY22 PBC Results

Juvenile Justice System Decision Points by FFY

Category	YR 2018-2019	YR 2019-2020	YR 2020-2021	YR 2021-2022
Arrests	11310	11452	6923	4634
Diversion	6055	5284	2762	3691
Detention	10275	6524	3411	3774

Juvenile Justice System Decision Points by FFY

Category	YR 2018-2019	YR 2019-2020	YR 2020-2021	YR 2021-2022
Secure Confinement	407	475	361	286
Transfer to Adult Court	94	67	82	85

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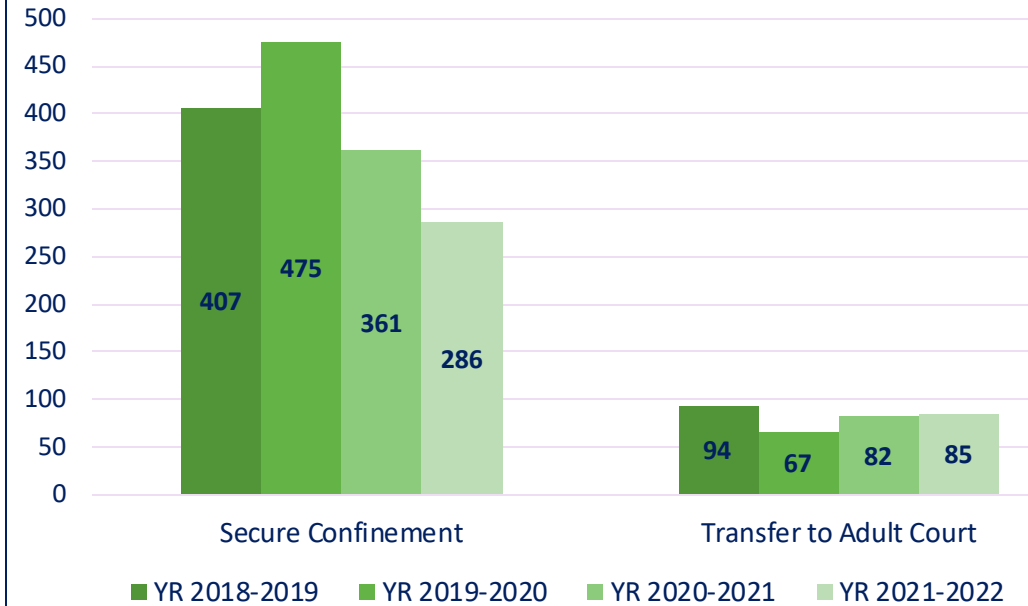
OJJ: FY22 PBC Results

FFY 2020 Disparity Chart at Five Decision Points

	Youth of Color	White
Adult Transfer Number = 67	67%	
Confinement Number = 475	57%	
Detention Number = 6524	51%	
Diversion Number = 5284	49%	
Arrest Number = 11452	47%	
Youth Population = 737808	40%	

■ Youth of Color ■ White

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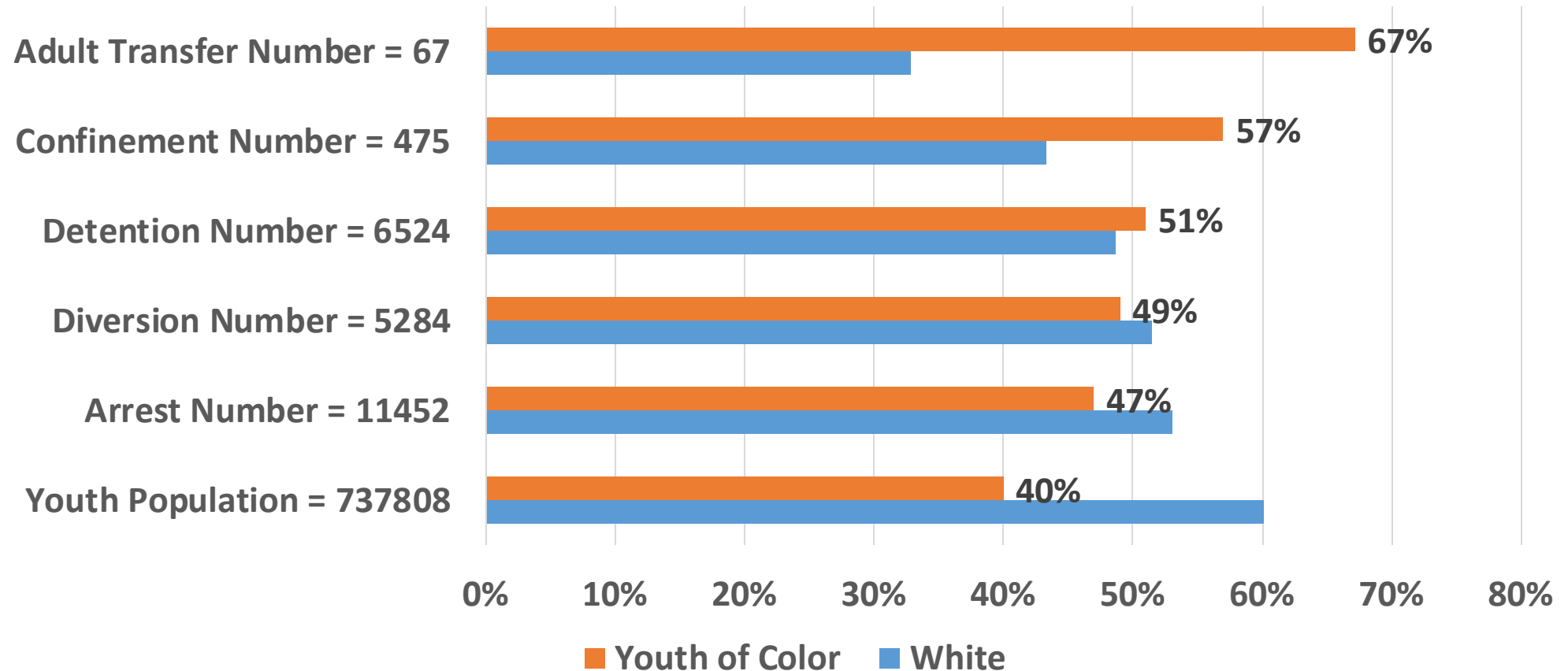
OJJ: FY22 PBC Results

FFY 2021 Disparity Chart at Five Decision Points

Decision Point	Youth of Color
Adult Transfer Number = 82	84%
Confinement Number = 361	61%
Detention Number = 3411	49%
Diversion Number = 2762	46%
Arrest Number = 6923	41%
Youth Population = 744082	40%

Legend: ■ Youth of Color ■ White ⋯⋯ Linear (Youth of Color)

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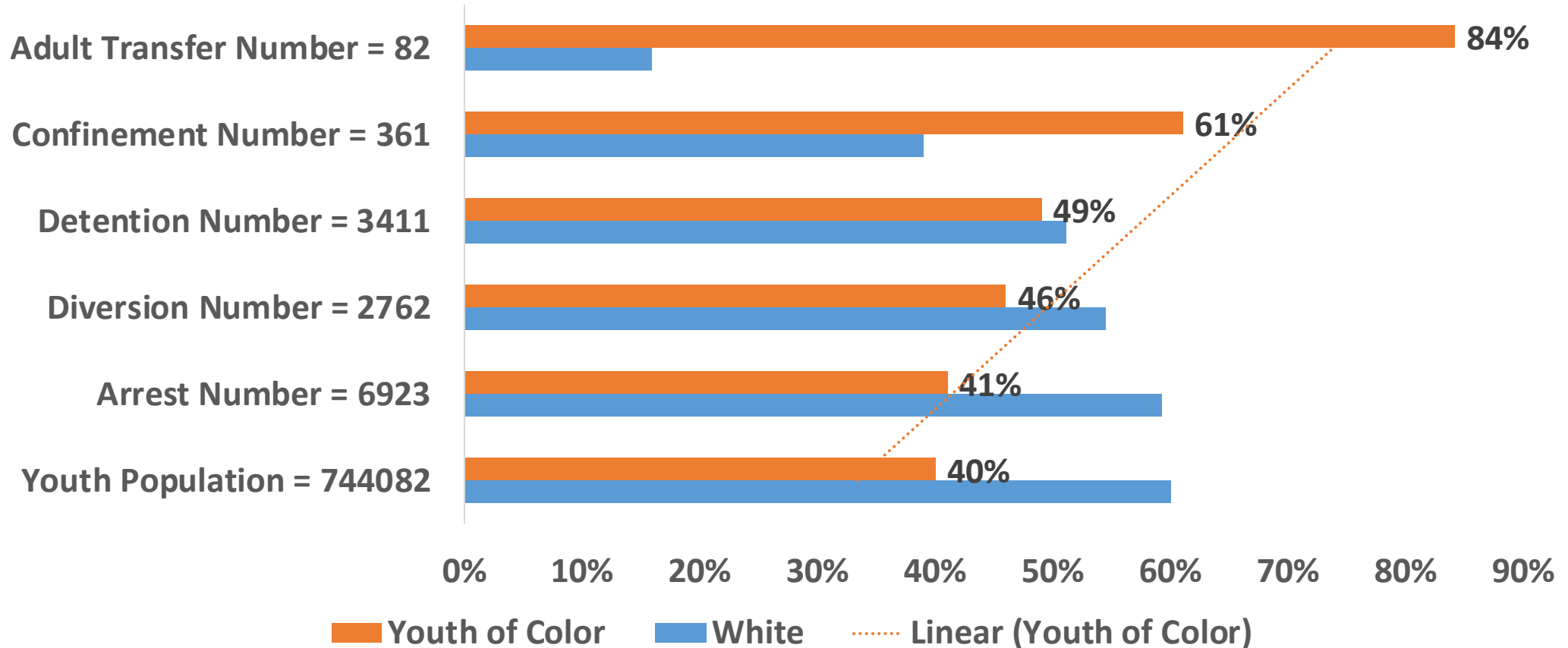
OJJ: FY22 PBC Results

FFY 2022 Disparity Chart at Five Decision Points

Adult Transfer Number = 85 — Youth of Color: 75%

Confinement Number = 286 — Youth of Color: 61%

Detention Number = 3774 — Youth of Color: 52%

Diversion Number = 3691 — Youth of Color: 51%

Arrest Number = 4634 — Youth of Color: 37%

Youth Population = 744082 — Youth of Color: 40%

Legend: Youth of Color | White | Linear (Youth of Color)

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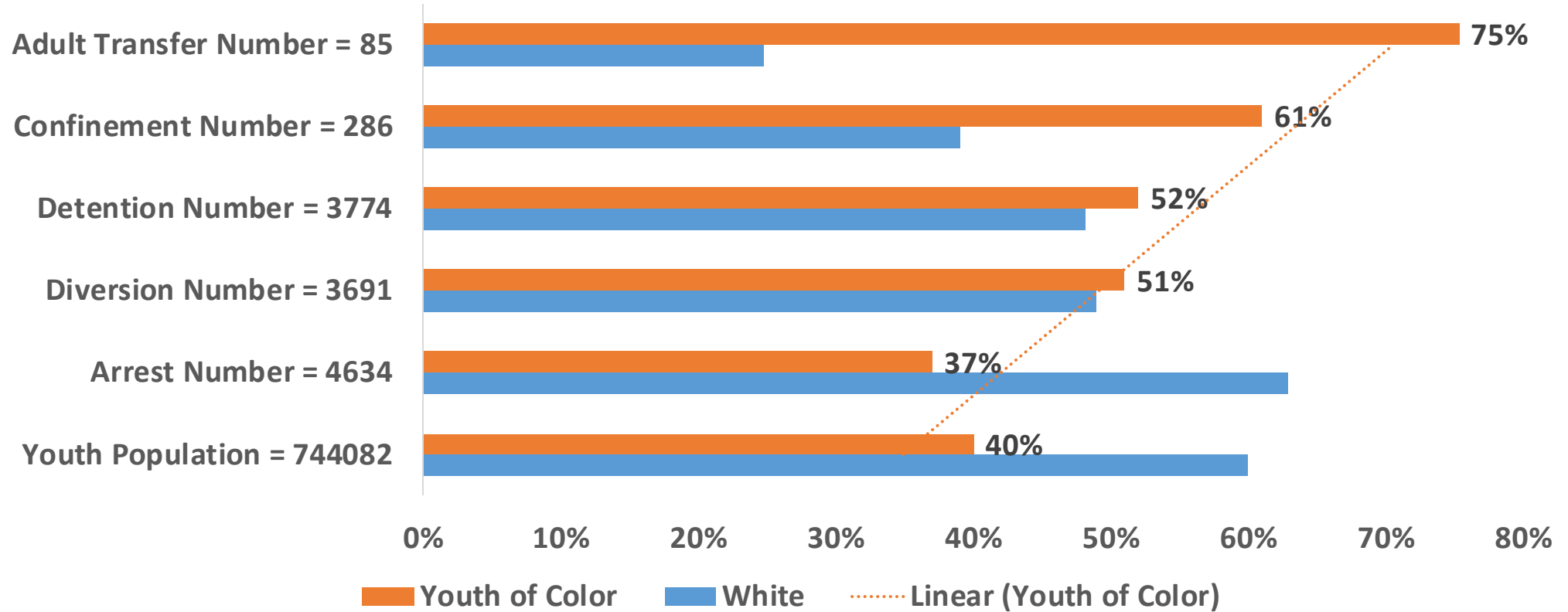
OJJ: Performance Feedback Loop

Data is submitted on a quarterly basis from all client service contractors to the contract manager in a provided/approved format. Title II Contractor data is submitted to OJJDP quarterly.

Title II Contracts provide a third-party program evaluation report to OJJ. System level data is analyzed and published every other year through the Governor's Report with the assistance of WSCCR. JDAI data is analyzed every other year through a contract with WSCCR.

Collect Data

Analyze Data

Improve Performance

Share Results

Continued investment in collaboration and relationships with system partners, programs, and CBOs. Working with contractors to submit reports on time.

All reports are posted on the OJJ website and an announcement email is sent to WA-PCJJ and OJJ partners when a new data report is published.

Future Plans

- Supporting policy and practice improvement of client self-identification of race and ethnicity

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OJJ: PBC Logic Model

Logic Model Statement:

The OJJ Contract Group provides funding and technical assistance to system and community partners in order to achieve the outcomes of reducing the impact of racial and ethnic disparities in the juvenile justice system and also provides capacity building for best practices and/or promising programs in support of improved youth development and youth mental/behavioral health.

Final & Approved

SERVICES (Activities and Outputs)	QUALITY (Process Measures)	OUTCOMES (Results)	PERFORMANCE MANAGEMENT TOOL (PMT)
Contractors are expected to track client-level service data (including eligible, enrolled, and completed) for internal program management purposes, but may not be required to report client-level service data to DCYF.			
Description of Services - Contractors will work with OJJ to create and adopt policies outlining best practice requirements for staff in the collection of race and ethnicity data from clients. - Submission of required quarterly progress and data reports (disaggregated by gender, race and ethnicity)	- Contractors have a completed and approved data collection policy for race and ethnicity before the first quarterly data report is due - Contractors submit quarterly progress & data reports on time & accurately	**Proximal Outcome(s):** - Improved accuracy in race and ethnicity data reporting - Make use of improved race/ethnicity data to plan for appropriate array of services to meet needs of diverse population served	Financial reports (invoices) are held until the quarterly progress reports are received. Final invoices are held until the annual evaluation is submitted.
Description of Services - Technical Assistance to be provided to contractors upon request	- Contractors confirm the TA received met the identified need in their request	**Distal Outcome(s):** - Increased contractor capacity to serve more youth as program grows - Reduction in racial and ethnic disparities	N/A; does not apply to system-level
Working Assumptions:			

DCYF GOAL(s)
supported by contracted services

Resilience
☐ Children and youth are supported by healthy relationships with adults
☐ Parents and caregivers are supported to meet the needs of children and youth
☐ Family economic security

Education
☐ Kindergarten readiness
☐ Youth school engagement
☐ High school graduation

Health
☐ Healthy birthweight
☒ Child/youth development
☒ Youth mental/ behavioral health

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OJJ: PBC Metrics & Targets

Measure	Metric	Target	Data Source(s)
Contractors have a completed and approved data collection policy for race and ethnicity	Contractors create and submit policy to OJJ prior to the first quarterly data report submission	80%	Contractor Orientation & Management Tool
Improved accuracy in race and ethnic data reporting	Acceptance of Progress Reports without requested corrections	80%	OJJ Contracts Log Document

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OJJ: FY23 Stakeholder Engagement Results

Engagement History	Summary of Stakeholder Feedback

Engagement History

Stakeholders	Methods
• CBO Contractors • Juvenile Courts	Quarterly meetings One-on-one meetings Contractor orientation Annual Contractor Site Visits Review of Contractor Annual Evaluations JDAI Site Implementation Plan Reviews

Summary of Stakeholder Feedback

- Contractors appreciate Contractor Orientation Process
- Contractors have reported feeling supported through OJJ's approach to contract management.
- Contractors enthusiastic about participating in the Data Improvement Work Group.

Next Steps

- Establish a Contractor Survey to measure effectiveness of OJJ's Contract Management and TA Support
  - Draft Survey
  - Conduct Annual Survey of all Contractors
  - Implement Appropriate Changes/Improvements based on Contractor Feedback

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OJJ: FY23 Accomplishments & Reflections

Celebrating Success	Navigating Challenges
- Robust Contractor Orientation - Completion of Metrics and Data Sources Doc. - Improved Quarterly Report Timely Submission Rate - Newly created document by OIAA at OJJ's request: *Best Practices When Considering Hiring an Evaluator*	- Working with Contractors in achieving the goal of completing a third-party program evaluation. - Supporting Contractors through organizational leadership changes in the middle of a contract cycle.

Support Needs

- None at this time.

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OJJ: Looking Ahead

Future Plans
- Working with DCYF Forms to make our many public facing Contractor Forms and Documents officially DCYF forms with the necessary approvals and accessibility on the DCYF intranet.   - Working with contractors to identify potential trainings that may benefit their organizations and/or staff.

Support Needs
None at this time.

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