NATO Communications and Information Agency
Agence OTAN d'information et de communication

INCORRECT VERSION NUMBER OF CCC AND MEDIATION SERVICE IN LOGFAS 6.5.0

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Document change log			
Version	Comments	Date	Author
1.0	Initial version	10 AUG 2020	Jan-Willem GOOSSENS

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Applies to: LOGFAS 6.5.0 only.

Incorrect version number of CCC and Mediation Service in LOGFAS 6.5.0

1. GENERAL

The CORSOM Chat Component (CCC) is used for exchanging Alerts and Incidents between JOCWatch and LOGFAS (via Chat). LOGFAS Mediation Service (LOGFASMS) is used for exchanging vehicle tracks with NIRIS. These components included on the LOGFAS 6.5.0 installation media incorrectly displays versions "6.4.0" and "6.3.0"; however, the software versions are in fact correct. This is misleading, and the administrator could believe the wrong version is installed—which is likely not the case. Section 3 below describes how to confirm that the correct version is installed.

Note that CCC and LOGFASMS are typically only used on LOGFAS servers, and *not* on user workstations.

2. SYMPTOMS

After CCC or LOGFASMS are installed, open the "Programs and Features" or "Apps & Features" and find "CORSOM Chat Component" or "LOGFAS_MS". They will show version "6.4.0" and "6.3.0" respectively. See Figure 1 & Figure 2 below.

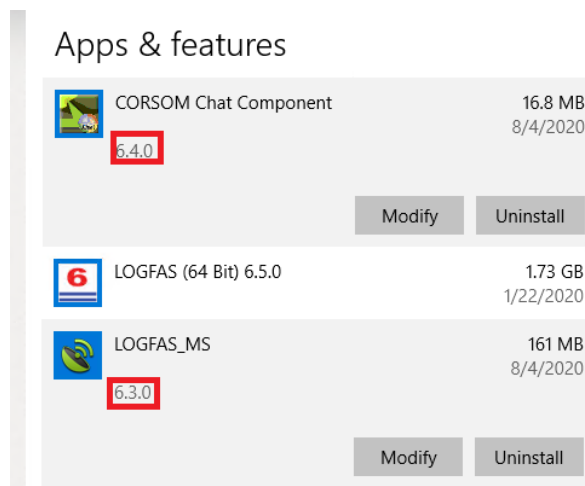*Figure 1 - Programs and Features showing CCC and LOGFASMS (Windows 7)*

Figure 2 - Apps & Features showing CCC and LOGFASMS (Windows 10)

3. RESOLUTION / WORKAROUND

To confirm that the correct versions of CCC and LOGFASMS are installed, the file properties of the installed files can be checked as described below.

1.1 Confirming CCC

1. To confirm the actual software version of installed CCC, open the installation folder (by default is "C:\Program Files x86\NATO\CCC").

2. Inspect the "Properties" of the "CorsomChatComponent.exe" file (Right-Click -> Properties) and select the "Details" tab.

3. The "File version" field must read "6.4.0.31502". If this is confirmed, then indeed the <u>correct</u> version of CCC (component of LOGFAS 6.5.0) is installed.
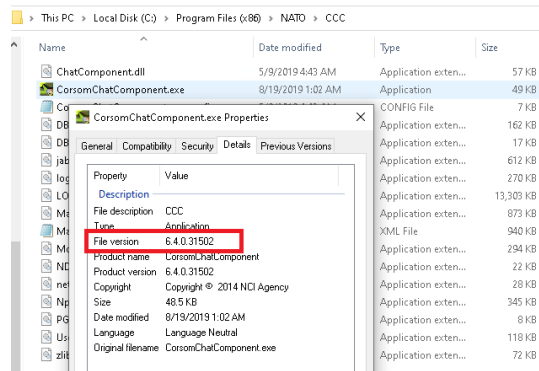

Figure 3 - Properties of CorsomChatComponent.exe must read "6.4.0.31502" for LOGFAS 6.5.0

1.2 Confirming LOGFASMS

1. To confirm the actual software version of installed LOGFASMS, open the installation folder (by default is "C:\Program Files x86\NATO\LOGFASMS")

2. Inspect the "Properties" of LOGFASMS.exe file (Right-Click -> Properties) and select the "Details" tab.

3. The "File version" field must read "6.4.0.31505". If this is confirmed, then indeed the <u>correct</u> version of LOGFASMS (component of LOGFAS 6.5.0) is installed.
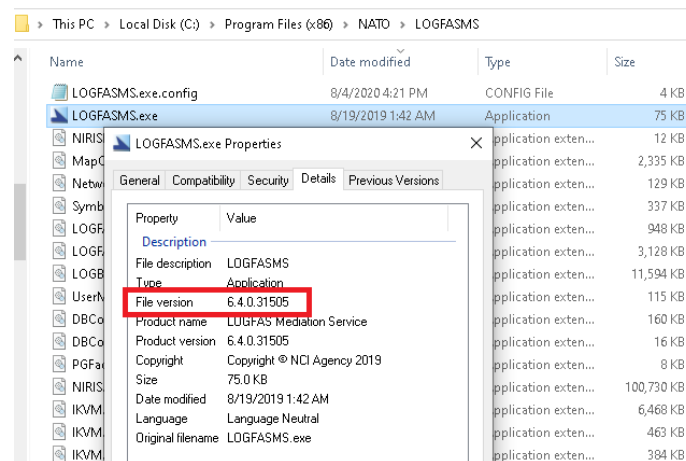

Figure 4 - Properties of LOGFASMS.exe must read "6.4.0.31505" for LOGFAS 6.5.0

Note that the "Programs and Features" or "Apps & Features" show a different version number for LOGFASMS than the "File version" field in Figure 4.

1.3 Release Notes

The Release Notes included with LOGFAS 6.5.0 show

RELEASE PACKAGE

LOGFAS 32bit Full installer	6.5.0.31955
LOGFAS 64bit Full installer	6.5.0.31956
EVEWEB	6.5.0.31954
ADAMSWEB	6.5.0.31552
CCC	6.5.0.31502
MEDIATION SERVICE	6.5.0.31505
REPLICATION SERVICE	6.5.0.31641

Note that the last part (the build number) for CCC and Mediation Service are in line with the File versions in the previous sections, 31502 and 31505 respectively.