



Feedback for *Crime in the United States, 2009*

Please send completed form by mail or facsimile to:

Uniform Crime Reports
Criminal Justice Information Services
Division
Federal Bureau of Investigation
1000 Custer Hollow Road
Clarksburg, West Virginia 26306
Facsimile: (304) 625-5394

Q1 What type of information were you seeking from the Web publication, *Crime in the United States, 2009*? (Check all that apply.)

- I was looking for the number of crimes reported.
- I was looking for the number of crimes cleared by arrest.
- I was looking for the number of arrests reported.
- I was looking for the number of police employees.
- Other (Please specify.)

Q2 What was the focus of the information you were seeking? (Check all that apply.)

- Data regarding my hometown, county, or state.
- Data regarding the United States as a whole.
- Data by region or geographic division.
- Data by population group.
- Data by age, sex, or race.

- Q3 Did you find the answer to your question(s)?
- Yes
 - No → [Skip to Q7.]
- Q4 Did you find the number of steps to get to that page to be acceptable?
- Completely acceptable.
 - Somewhat acceptable.
 - Neither acceptable nor unacceptable.
 - Somewhat unacceptable.
 - Completely unacceptable.
- Q5 Was the information on that page presented in a way that enabled you to easily locate what you needed?
- Yes
 - No → Why? (Please specify.)
- Q6 Did you have to print the page in order to read and understand the information on it?
- Yes → [Skip to Q8.]
 - No → [Skip to Q8.]
- Q7 Why did you not find the answer to your question?
- The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
 - The UCR Program collects the information but does not present it in a manner useful for me.
 - The UCR Program collects the information, but I could not understand it.
 - I am not sure if the UCR Program collects the information I need.

- Q8 How did you access the Web publication, *Crime in the United States*?
- Through a search engine such as Google or Yahoo!.
 - Through the FBI's main Web page at www.fbi.gov.
 - Through an Intranet just for law enforcement such as Law Enforcement Online.
 - Through a Web address I obtained from a press release or other document.
- Q9 Once you accessed *Crime in the United States*, what was the primary method of finding the information you were seeking?
- I used the Quick Links on the bottom of the homepage.
 - I used the data table links on the right side of the screen.
 - I used the "Browse by" links on the right side of the screen.
 - I used the links at the top of the page.
 - Other (Please specify.)
- Q10 Is this the first time you have sought information from the Web publication, *Crime in the United States*?
- Yes → [Skip to Q12.]
 - No
- Q11 On average, how often do you use information from *Crime in the United States*?
- Every day.
 - A few times a week.
 - A few times a month.
 - A few times a year.
 - Once a year or less frequently.

Q12 How much time did you spend with the Web publication, *Crime in the United States*, today?

- 1-2 minutes.
- 3-5 minutes.
- 6-10 minutes.
- 11-15 minutes.
- 16-30 minutes.
- longer than 30 minutes → Why? (Please specify.)

Q13 How does your experience with *Crime in the United States* compare with your experience using other Web sites or Web publications?

- Very favorable.
- Somewhat favorable.
- Neither favorable nor unfavorable.
- Somewhat unfavorable.
- Very unfavorable.

Q14 When you used the Web publication, *Crime in the United States*, did you do so as:

- Law enforcement executive.
- Law enforcement officer.
- Law enforcement planning/research/administrative.
- Legislator/policy maker.
- Representative from the media.
- Analyst/researcher.
- Educator.
- Private business.
- Other criminal justice.

Other government.

Private citizen.

Q15 Please provide any other comments or suggestions about innovations to *Crime in the United States* that you believe would be useful in creating an easier to use and more informative Web publication.

Q16 If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so that your question or request can be processed.