

March 19th & 20

Caregiver
Supports Roundtable

Caregiver Supports: Phase 2

Options for Indian Nations



Welcome



Topics for Today's Meeting

Overview of Caregiver Supports – Phase 2.

Caregiver Support – Support Services

- Catchment Areas
- Reimbursement Rates
- Basic vs Enhanced Emergent On-call Support

Options for Service Delivery and Reimbursement

Catchment area roll out Schedule

Update on Caregiver Supports Contract Solicitation for catchment area providers.



Resources: (Slides #18-20)



Update on Caregiver Supports Contract Solicitation for general contract service providers.

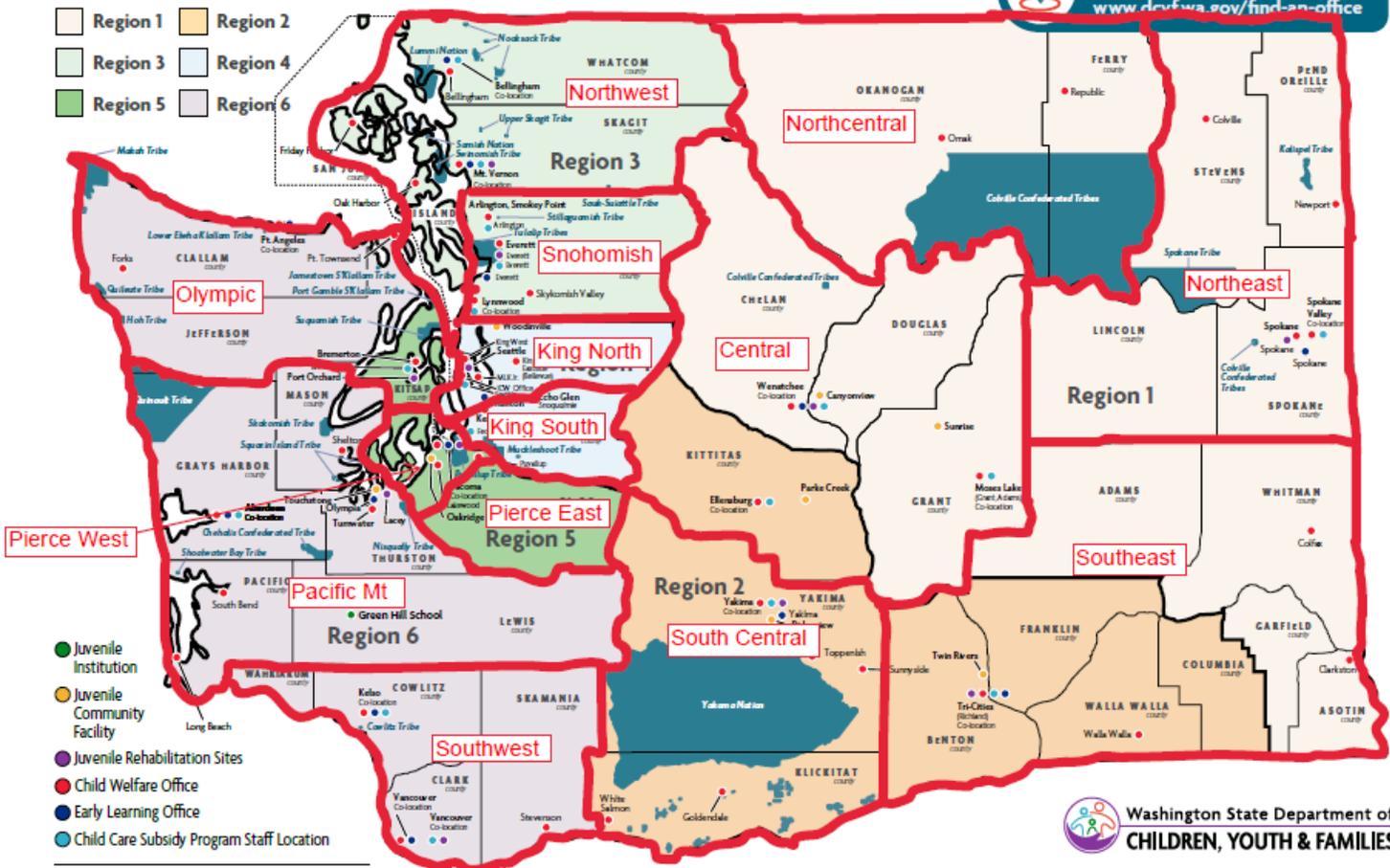
Creating Shared Definitions:

- Indian Nations Agreement – term used to acknowledge the delivery of an agreed upon set of services to the caregivers of children who fall under tribal jurisdiction.
- Contract – refers to the provider/agency who enters into a contract to provide a set standard DCYF services to the caregivers of children who fall under DCYF jurisdiction and/or tribal jurisdiction children if the tribe chooses.
- Intergovernmental Agreement (IGA) – means an Agreement acknowledging sovereignty between two governments (Indian Nation and State/DCYF) to deliver negotiated services agreed upon by both parties

Caregiver Supports Catchment Areas

Department of Children, Youth & Families Regional Structure

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Washington State Department of
CHILDREN, YOUTH & FAMILIES

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Caregiver Supports Rates – Reimbursement Rates

MONTHLY REGIONALIZED PAYMENTS Per Child Served				
LEVEL	Zone 1	Zone 2	Zone 3	Zone 4
1	\$495	\$529	\$508	\$564
2	\$532	\$569	\$547	\$607
3	\$577	\$616	\$592	\$657
4	\$631	\$673	\$648	\$718
5	\$782	\$834	\$803	\$890
6	\$833	\$889	\$855	\$948
7	\$961	\$1,025	\$987	\$1,093
HOURLY CASE AIDE RATES (level 3-7)				
	\$55.78	\$57.84	\$56.72	\$62.68

Authorized hours of Service Per month,
per level, per child/youth

Support Services Lvl 3	9
Support Services Lvl 4	12
Support Services Lvl 5	15
Support Services Lvl 6	17
Support Services Lvl 7	20

Case aide rates include
employee recruitment,
retention, ongoing training and
staffing costs

Zone	Catchment Areas	Counties	Tribes	
1	Northeast South Central	Lincoln Pend Oreille Spokane Stevens Klickitat Yakima	Nooksack Tribe Lummi Nation Upper Skagit Tribes Kalispel Colville Spokane Yakama Nation	
2	Pacific Mountain Southeast North Central Central	Chelan Douglas Grant Kittitas Ferry Okanogan Whitman Lewis Asotin Benton Grays Harbor	Thurston Columbia Franklin Garfield Walla Adams Whitman Mason Pacific	Quinalt Tribe Nisqually Chehalis Confederated Tribe Squaxin Island Skokomish Tribe Shoalwater Bay Colville Confederated Tribe
3	Southwest Olympic Pierce East Pierce West Snohomish Northwest	Island San Juan Skagit Whatcom Clallam Jefferson Snohomish Wahkiakum	Clark Cowlitz Skamania Pierce Kitsap	Tulalip Hoh Puyallup Makah Quileute Port Gamble-S'Klallam Jamestown S'Klallam Suquamish Stillaguamish Sauk-Suiattle
4	King North and South	King	Muckleshoot Snoqualmie	

Caregiver Supports - Phase 2 Overview

The Caregiver Supports Contracts will be awarded to providers through a bidding process.

The state will be divided into 14 catchment areas.

Implementations starts July 2024 with all catchment area contracts executed statewide in 2026.

Provide Placement Supports to both licensed and unlicensed caregivers.

Pre-authorized Case Aide hours will be part of the Placement Supports available for caregiver supports levels 3 through 7.

Options for Indian Nations

Enter into an Agreement with DCYF to receive reimbursement for Caregiver Supports provided to caregivers of tribal jurisdiction children.

Have Caregiver Supports provided by a catchment area contractor.

Opt-out of Caregiver Supports



Caregiver Supports - Support Services

Basic Support (level 1-3) plan would include the following support to caregivers:

- Assistance coordinating educational advocacy for school aged children.
- Assistance coordinating health and dental services.
- Assistance identifying and accessing childcare.
- Parenting skills – providing as requested, resources and skills training to support the caregiver in safely and supportively parenting the children and youth in their care.
- Assistance in accessing/providing culturally relevant services to each child.
- Assistance with transition to adulthood planning/independent living skills.
- Assist with on-call support service that include 24/7 crisis phone support and coaching.

Enhanced Support (level 4-7) plan provide the following support to caregivers:

- All services provided through basic support level 1-3.
- Additional services assisting with crisis support services. This shall include, but not limited to:
- 24/7 crisis planning that includes after hours availability that include:
 - Phone coaching and assistance; and
 - In-person coaching, and assistance as needed.
- Assisting the caregiver to locate and schedule appropriate respite care for each youth.
- Assistance with creating and implementing support plans as necessary for youth and caregivers.
- Assistance with coordinating case aide supports as needed.

Options – For Serving Indian Nation Dependent Youth

We will describe **3** options for Indian Nations providing and being reimbursed for services provided under an agreement on the next slides.

Option #1: Caregiver Support Rate is a level 2 payment for all Indian Nation Children served under your agreement.

Option #2: Caregiver Support Rate is the median level for all Indian Nation Children served under your agreement.

Option #3: Caregiver Support Rate determined by each child's support level. (Caseload Ratios determined by use of caseload calculator)



Option #1 Level 2 payment for all Indian Nation children served under agreement.

Receive one payment rate for all Indian Nation dependent children served under this agreement.

- Payment would be Level 2 based on zone. (Slide #4)

This option does **not** require the use of variable Case Ratios that are required for Option #1.

1:25 Case Ratio

If a Tribe chooses this option, they need to provide basic caregiver support and basic emergent on-call support.

- Will **not** need to provide enhanced caregiver support or enhanced emergent support.

Will be able to access and bill for case aide services for youth level 3-7



Option #2: Median payment - for all Indian Nation Children served under agreement.

Receive one payment for all Indian Nation dependent youth served under this agreement.

- Payment would be a median payment of \$673 per child served.

This option does **not** require the use of variable Case Ratios that are required for Option #1.

1:25 Case Ratio

If a Tribe chooses this option, they need to provide basic *and* partial enhanced caregiver support.

- In-person crisis response optional

Will be able to access and bill for case aide services for youth level 3-

7



Option #3: Caregiver Support Rate determined by each child's support level.

In the new agreement there are caseload standards implemented to support the higher rates.

This option requires the use of Case Ratios.

If a Tribe chooses this option, they need to provide basic and enhanced caregiver support and emergent on-call support.

Will be able to access and bill for case aide services for youth level 3-7

Caseload calculator: A tool to help manage a caseload of a variety of different levels. Shows the hours left over that can be billed for case aide. *See link below.*

Caseload Ratios by Level

Support Manager Lvl 1	25
Support Manager Lvl 2	23
Support Manager Lvl 3	21
Support Manager Lvl 4	19
Support Manager Lvl 5	15
Support Manager Lvl 6	14
Support Manager Lvl 7	12

Caseloads ratios are factored in as part of the Caregiver Support Rate on Slide # 4.

Considerations: Need for Caregiver Support Level Determination(Rate Assessment) and Open TPO Case

All Tribes have the option to complete their own Caregiver Support level determinations (rate assessments) for their TPO children or to have DCYF complete the determinations

- As part of Phase I, Tribes made this decision related to their TPO children in all *licensed* homes, for which a level determination is required for foster care reimbursement
- Some options in the Indian Nations Caregiver Supports Contract require level determination for ***all unlicensed*** homes in addition to licensed homes which will be an additional workload to consider

For Caregiver Supports to be provided, there needs to be an open TPO case.

Tribe opts out of Caregiver Supports Contract services

- No need to complete level determination for unlicensed homes or open TPO cases.

Tribe has Caregiver Supports provided by Catchment Area Provider

- Tribe or DCYF must complete level determinations for licensed and unlicensed homes and open TPO cases for all youth receiving services.

Tribe enters into Caregiver Supports Agreement with DCYF

- AND Tribe chooses Option 1, 2, or 3: Tribe or DCYF must **complete** level determinations for licensed and unlicensed homes to determine the appropriate level of caregiver supports.
- Open TPO cases for all youth receiving services.



Case Aide Authorization – Automatically Authorized based on Level

All options can utilize and bill for case aide hours, based on the table, without prior authorization.

Travel time and mileage is paid, in addition to the pre-authorized hours. (Pre-authorized hours + travel time = total hours billed)

Options for Indian Nation Agreement

Tribes can choose one type of case aide.

Behavioral Case Aide Rate – \$55.78 to 62.68 per/hour

- **Additional Requirements**
- 21 Years Old
- 24 months experience or 12 months and 1 hr of supervision per 40 hours worked.

Standard Case Aide Rate - \$30.00/hour

- Meet criteria in WAC for Case Aide Requirements

Authorized hours of Service Per month, per level, per child/youth	
Support Services Lvl 3	9
Support Services Lvl 4	12
Support Services Lvl 5	15
Support Services Lvl 6	17
Support Services Lvl 7	20



Behavioral vs. Standard Case Aide – Job Description Requirements

	Behavioral Case Aide Job Description Requirements	Standard Case Aide Job Description Requirements
Age	21 years old	21 years old 18 – 21 if enrolled in an accredited social service internship or practicum program
Education	High School Diploma or GED	High School Diploma or GED
Experience	<p>24 months professional experience working with children working, volunteering or interning with children and families in the following settings:</p> <p>Daycare or family home setting as a Childcare Provider or Nanny; School setting; A child placing agency, residential care program, or as a licensed foster parent; Conducting supervised visits; or Working as staff directly with children and families in a community service organization such as, but not limited to, the YMCA, a scouting organization, or sports program.</p> <p>In-Training Plan Option: 12 months professional experience requires (1) hour of Supervision per forty (40) hours of work performed * Job experience requirements decrease as, education increases.</p>	<p>12 months experience working directly with children OR 24 months of social services education</p>
Training and Skills	Knowledge of child safety; Behavior management training authorized by DCYF to include redirection, Effective problem solving; Excellent verbal and written communication; Knowledge of basic child development and milestones; and Effective interpersonal communication.	Have the skills and ability to work successfully with the special needs of children in care: and have effective communication and Problem solving skills.

** Full Job Description Requirements listed in Agreement

What Could Service Reimbursements Look Like for Each Option?

Level	Service Option	Caregiver Support Payment (Zone 2)	Max Case Aide Hours	Behavioral Case Aide (\$57.84/hr.)	Standard Case Aide (\$30/hr.)	TOTAL Monthly w/Behavioral Case Aide	TOTAL Monthly w/Standard Case Aide
1	Level 2	\$569	0	0	0	\$569.00	\$569.00
	Median	\$673	0	0	0	\$673.00	\$673.00
	Youth's Level	\$529	0	0	0	\$529.00	\$529.00
3	Level 2	\$569	9	\$520.56	\$270.00	\$1,089.56	\$839.00
	Median	\$673	9	\$520.56	\$270.00	\$1,193.56	\$943.00
	Youth's Level	\$616	9	\$520.56	\$270.00	\$1,136.56	\$886.00
7	Level 2	\$569	20	\$1,156.80	\$600.00	\$1,725.80	\$1,169.00
	Median	\$673	20	\$1,156.80	\$600.00	\$1,829.80	\$1,273.00
	Youth's Level	\$1,025	20	\$1,156.80	\$600.00	\$2,181.80	\$1,625.00

Caregiver Supports Contract for DCYF Caregivers

If Tribes choose not to enter into their own Caregiver Supports Indian Nation Agreement, they will have the option to have their members served by the catchment provider who is awarded the contract for their area, or to opt out of caregiver supports all together, (see slide 14 for updates on contract development).

- Placement Supports will not be available statewide all at once, they will rollout on a schedule by catchment area starting in July 2024 with the final contracts being executed in mid 2026.
 - See next (16) slide for rollout schedule for the first procurement, catchment areas 1-8, and slide 17 for second procurement schedule, catchment areas 9-14
- Tribal Agreement implementation will mirror catchment area implementation.
- Tribal decisions on how or if they want Caregiver Supports provided to their children and families should be received 30 days prior to the "Award Date" listed on the next two slides.
 - For the first two catchment areas this does not apply.
- The rollout order of catchment areas was determined by the following:
 - Areas with higher placement instability
 - Areas with higher percentage of kinship placements
 - Provider / Service capacity

Caregiver Supports Contract for DCYF Caregivers Roll-Out Schedule

#	Catchment Area	Area Awarded	Period of Growth	Contract Execution Date	Tribal Nations	Counties	DCYF Office
1	Southwest	Monday, April 1, 2024	April to June 2024	Monday, July 1, 2024	Cowlitz	Clark, Cowlitz, Wahkiakum, Skamania	Vancouver, Kelso, Stevenson
2	South Central				Yakama Nation	Klickitat, Yakima	Yakima, Sunnyside, Toppenish, Goldendale, White Salmon
3	King North	Monday, July 1, 2024	July to September 2024	Tuesday, October 1, 2024	Snoqualmie	King	King West, King East, ICW, West Seattle, MLK Jr., White Center
4	King South				Muckleshoot		King South -East, King South-West
5	Northeast	Tuesday, October 1, 2024	October to December 2024	Tuesday, January 1, 2025	Kalispel, Spokane	Lincoln, Pend Oreille, Stevens, Spokane	Colville, Newport, Spokane-ICW, Spokane North, Spokane Central, Spokane Valley
6	Snohomish				Stillaguamish, Tulalip, Sauk-Suiattle	Snohomish	Arlington, Everett, Skykomish Valley, Lynnwood
7	Pierce East	Wednesday, January 1, 2025	January to March 2025	Tuesday, April 1, 2025		Pierce	Tacoma, Lakewood, Puyallup, Parkland
8	Pierce West				Puyallup		Bremerton

Caregiver Supports Contract for DCYF Caregivers Roll-Out Schedule Cont.

#	Catchment Area	Area Awarded	Period of Growth	Contract Execution Date	Tribal Nations	Counties	DCYF Office
9	Southeast	Tuesday, April 1, 2025	April – June 2025	Tuesday July 1, 2025		Adams, Asotin, Benton, Columbia, Franklin, Garfield, Walla Walla, Whitman	Clarkston, Colfax, Tri-Cities, Walla Walla
10	Pacific Mountain				Chehalis, Shoalwater Bay, Quinault, Nisqually, Skokomish, Squaxin Island	Grays Harbor, Lewis, Mason, Pacific, Thurston	Aberdeen, Centralia, Long Beach, Shelton, South Bend, Tumwater
11	Central	Wednesday, October 1, 2025	October – December 2025	Thursday, January 1, 2026		Chelan, Douglas, Grant, Kittitas	Ellensburg, Moses Lake, Wenatchee
12	Northwest				Lummi, Nooksack, Samish, Swinomish, Upper Skagit	Island, San Juan, Skagit, Whatcom	Bellingham, Friday Harbor, Mount Vernon, Oak Harbor
13	Olympic	Wednesday, April 1, 2026	April – June 2026	Wednesday, July 1, 2026	Hoh, Jamestown S’Klallam, Lower Elwha Klallam, Makah, Port Gamble S’Klallam, Quileute, Suquamish	Clallam, Jefferson, Kitsap	Bremerton, Forks, Port Angeles
14	North Central				Colville	Ferry, Okanogan	Omak, Republic

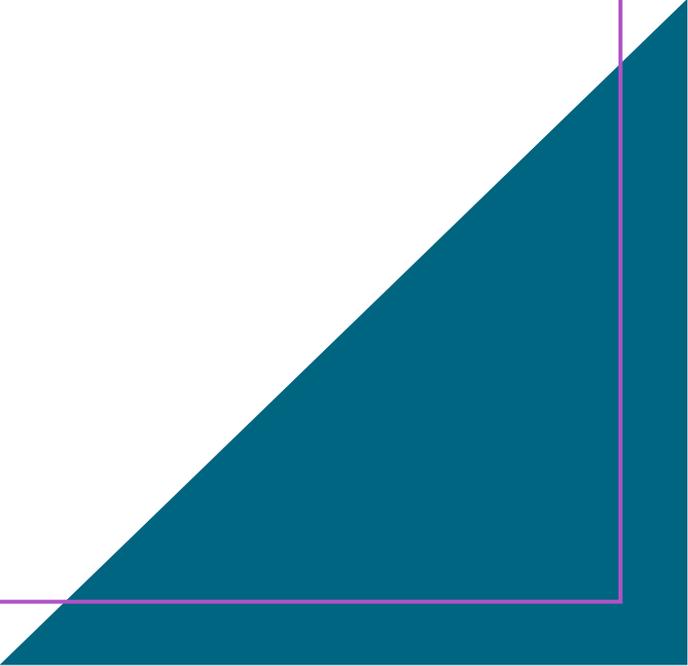
Updates on Caregiver Supports Contract Solicitation for Catchment Area Providers

- Tribes have been invited to participate in the general contract procurement via 'Dear Tribal Leader' letter. Four Tribes expressed interest in becoming panel participants; two of those four Tribes committed to participating and, one Tribal representative participated in the contractor selection process.
- There were 6 applications received from potential contractors to serve 8 catchment areas (identified on slide 15)
- March 7th, 8th, and 11th – Caregiver Supports panelists assembled which included internal DCYF staff, caregivers, external partners, and Tribal partners to review each service provider's application.
- March 19th – Date by which area service providers will be notified of the panel's decision to award catchment area Caregiver Supports contracts for DCYF caregivers.

Caregiver Supports Awarded Service Providers

Order	Catchment Area	Approx. # Youth	Area Awarded	Period of Growth	Date of Execution	Awarded Service Provider
1	Southwest	491	April 1 st , 2024	April to June, 2024	July 1st, 2024	None
2	South Central	335				None
3	King North	320	July 1 st , 2024	July to September, 2024	October 1st, 2024	Amara
4	King South	308				YMCA
5	Northeast	708	October 1 st , 2024	October to December, 2024	January 1st, 2025	Olive Crest
6	Snohomish	378				Youthnet
7	Pierce East	366	January 1 st , 2025	January to March, 2025	April 1st, 2025	Amara
8	Pierce West	383				Olive Crest

Review and Resources

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Caregiver Support Level Payments for Licensed Caregivers

Phase 1: Payment Changes for Foster Parents

Phase 2: Support Services to ALL Caregivers

	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4	LEVEL 5	LEVEL 6	LEVEL 7
New Support Levels	Basic Maintenance Foster Care	Support Needs: Adolescent Low Needs	Support Needs: Chronic Physical Health	Support Needs: Developmental Disability	Support Needs: Developmental Disability & Chronic Physical Health	Support Needs: Moderate Mental Health	Support Needs: Complex Mental Health
	Case Aide supports available levels 3-7 (Phase 2)						
Age: 0-5	\$722	N/A	\$1,407	\$1,749.50	\$2,092	\$2,434.50	\$2,777
Age: 6-11	\$846	N/A	\$1,531	\$1,873.50	\$2,216	\$2,558.50	\$2,901
Age: 12+	\$860	\$1,202.50	\$1,545	\$1,887.50	\$2,230	\$2,572.50	\$2,915
Placement supports to help caregivers coordinate, navigate and access services (Phase 2)							

Overview of Caregiver Support Rate Reimbursement Options

<p>Option #1: Caregiver Support Rate is a level 2 payment for all Indian Nation Children served under your agreement.</p>	<p>Level 2 by Zone (\$532 - \$607)</p>	<p>1:25</p>	<p>Basic Basic Emergent on-call support</p>	<p>Provide and bill for time and mileage for youth Level 3-7.</p>
<p>Option #2: Caregiver Support Rate is the median level for all Indian Nation Children served under your agreement.</p>	<p>Median \$673</p>	<p>1:25</p>	<p>Basic and partial Enhanced Basic and partial Enhanced Emergent on-call Support</p>	<p>Provide and bill for time and mileage for youth Level 3-7.</p>
<p>Option #3: Caregiver Support Rate determined by each child's support level. (Caseload Ratios determined by use of caseload calculator)</p>	<p>Level by Zone (\$495- \$1,093)</p>	<p>Determined by Level Ratio range: 1:25 to 1:12 – caseload calculator</p>	<p>Basic and Enhanced Basic and Enhanced Emergent on-call Support</p>	<p>Provide and bill for time and mileage for youth Level 3-7.</p>

Further Considerations

Caregiver support service providers and Tribe's will be offered additional reimbursement for the initial **3 months** to support start-up and ramp-up costs.

- **Month 1** – costs to support **Director, Program Manager**, and associated modeled costs (see slide 24 for full fee table).
- **Month 2** - continued reimbursement to support month 1 positions and **create policy, procedures**, and associated modeled costs.
- **Month 3** - continued reimbursement to support month 1 and 2 positions in addition to **1/3 of maximum FTE** authorized **Placement Support Managers** as modeled in the fee table.

This information will be outlined in the draft Agreement.



When can Tribes begin Caregiver Supports Reimbursement?

- Caregiver Supports for the first two catchment areas servicing DCYF caregivers will begin **July 1st, 2024**.
- Indian Nations have the option to begin implementing Caregiver Support services as they roll out in the catchment area the Tribe is located in.
 - Increasing Indian Nation's workforce to meet agreement requirements are built into the agreement implementation (start-up/ramp-up).

Consideration for Tribes who conduct their own rate assessments:

- Some Caregiver Supports service options will require all Tribal Payment Only children in unlicensed/relative care to have a rate assessment in order to determine the support level provided to the Caregiver.
 - If Tribes choose to provide Caregiver Supports and choose Option #1 or if they choose to have the catchment area contractor provide Caregiver Supports, rate assessments will be required on all children in unlicensed placements.

Discussion and Questions

DCYF will work diligently with Tribes to obtain a decision from each Tribe on how/if they would like Caregiver Supports implemented.

Tribes have the option of:

- Entering into an Indian Nations Caregiver Supports Agreement to serve their own tribal jurisdiction caregivers
- Using a contracted provider in their catchment area to serve their tribal jurisdiction caregivers
- Opting out of Caregiver Supports and continue serving their members as they always have

Considerations for Tribes with lands in multiple catchment areas:

- If a Tribe has lands located in different catchment areas and they choose *not to enter into their own Caregiver Supports Agreement*, the Tribe may be working with multiple contracted providers serving each catchment area.



Request for Tribal Guidance

How would Tribes like to proceed?

- Please provide your Tribe's caregiver supports services decision prior to your Tribe's catchment area roll out on slide 17 (first area will go live July 1st!)

Tribal Options:

- Entering into an Indian Nations Caregiver Supports Agreement
- Using a contracted provider in your catchment area
- Opting out of Caregiver Supports and continue serving their members as they always have

If a Tribe does not provide guidance on the above 3 options by their catchment roll-out date:

- DCYF **will not** refer your Tribal caregivers to the catchment area provider, for Caregiver Supports services.
- Your unlicensed caregivers **will not** receive Caregiver Supports until your Tribe provides a response as to the options.
- Tribes can make the decision as to the above options at any time before or after their catchment area roll-out.



Thank you!

- Please send all questions and comments to:
- Hannah van Veen:
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- Mandy Morlin:
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Please visit the Caregiver Supports Project [website](#) for more information on this project.