VPAT® 2.0 Frequently Asked Questions

October 2017

The following are responses to questions that have been raised regarding the updated VPAT® format. We will update this page periodically as needed.

Question: Who is ITI?

Answer: The Information Technology Industry Council (ITI) is the leading industry voice for information and communications technologies' (ICT) accessibility policy and standards. ITI members work closely with the U.S. and other governments, consumers, and other industry sectors to promote innovations in ICT accessibility that benefit stakeholders in every aspect of their lives. In addition, ITI maintains the Voluntary Product Accessibility Template®, or VPAT®.

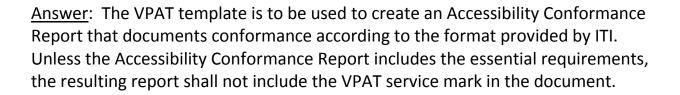Question: Do I have to be an ITI member to use the VPAT template?

Answer: No. Anyone can use the VPAT template to document conformance to the accessibility standards/guidelines named in the VPAT template, so long as they adhere to the Essential Requirements.

Question: Does my Accessibility Conformance Report need to be delivered using the same technology as the example VPAT template by ITI?

Answer: No. The final format of the Accessibility Conformance Report is up to the company producing it. The Microsoft® Word template given by ITI for the VPAT template is an example showing the information, sections, and general format that an Accessibility Conformance Report must contain. So long as the format and information contained within the Accessibility Conformance Report follows the ITI Essential Requirements, it is considered a VPAT-based document regardless of the delivery method, whether via Microsoft Word, PDF, HTML, XML, etc.

Question: Do I need to rename the completed form to something other than a VPAT? Or can I re-brand the document to another name?

Answer: The VPAT template is to be used to create an Accessibility Conformance Report that documents conformance according to the format provided by ITI. Unless the Accessibility Conformance Report includes the essential requirements, the resulting report shall not include the VPAT service mark in the document.

ITI welcomes questions or comments regarding VPAT® 2.0. Please contact the web master[add email link:info@itic.org] for further information.

_____